

FIRELANDS SECURITY SERVICES, INC.

Service Portfolio

1. Courier

- a. Cash
- b. On-Demand
- c. Outsourced
- d. Document
- e. Unique Parcel
- f. Unique Geography
- g. Pharmaceuticals
 - i. Rx Delivery
 - 1. On-Demand
 - 2. Regular, Scheduled Program
 - ii. Sensitive Rx Delivery
- h. Medical
 - i. Document Delivery
 - 1. X-ray, patient files
 - 2. Correspondence
 - ii. Medical Supplies
 - 1. On-Demand
 - 2. Regular, Scheduled Program
 - 3. Outsourced Program
 - 4. Warehousing
 - i. Tissue Logistics

1. Cadaver Delivery
 2. Organ Delivery
 3. Blood, Tissue Sample Delivery
 4. Same Day, Critical Need
- i. Cash Courier
 1. Deposit Pick-ups
- i. Legal
 - i. Document Delivery
 1. Document Filing/Processing
 2. State Courts
 3. Federal Courts
 4. State & Federal Agencies
 - ii. Critical Courier
 1. Cleveland
 2. Toledo
 3. Columbus
 4. Cincinnati
 5. All Points in Between
 - iii. Litigation Support
 1. Background Investigations
 2. Large-Volume Document Transport (Document Review/Discovery)
 - a. Flat Rate
 - b. Service throughout Ohio and Nation

2. Security

- a. Corporate
- b. Industrial
 - i. Premises
 - ii. Strikes and Employee Disputes
 - iii. Roving Patrol
- c. Retail

3. Investigations

- a. Individual
 - i. Domestic Affairs
 - ii. Background Investigations
 - iii. Harassment Prevention
- b. Corporate
 - i. Workers' Compensation Fraud
 - ii. Data Theft Prevention & Investigation
- c. Industrial
 - i. Employee Theft
 - ii. Employee Accident Re-creation and Investigation
- d. Retail
 - i. Employee Theft
 - ii. Human Resources Background Investigations
 - iii. Security Vulnerability & Evaluation
- e. Medical Facilities

- i. Employee Theft
- ii. Pharmacy Security Evaluations
- iii. Physical Security Analysis

4. **Cleaning Services**

- a. Secure-Area Sanitation (SAS)
 - i. Banks
 - ii. Law Offices
 - iii. Medical?
- b. On-Demand
- c. Regular, Scheduled Program

5. **ATM Service & Support**

- a. Installation & Removal
 - i. Turnkey (act as General Contractor)
 - ii. Single-site or Multi-site Deployment
 - iii. Unique Geography Installation
- b. Replenishment
 - i. On-demand
 - ii. Regular, Scheduled Program
 - iii. Unique Geography Service (e.g., Kelley's Island and PIB)
- c. First Response
- d. Maintenance & Repair
 - i. All Brands
 - 1. On-Demand

2. Regular, Scheduled Maintenance Program
 - ii. Physical Repair
 1. Carousel
 2. Signage
 3. Special Needs (e.g., Braille signs)
 4. Pylons
 - iii. ATM Branding Solutions
 1. ATM Surrounds
 2. ATM Enclosures
 3. ATM Toppers
 4. ATM Kiosks
 5. ATM Canopies
 6. ATM Graphic Wraps
- e. Sales
 - i. Triton
 - ii. TranX
 - iii. NCR
 - iv. Diebold
 - v. Others
6. **ATM Cleaning**
 - a. Standard Cleaning
 - b. Restorative Cleaning
7. **ATM Partnership Program**

- a. Complete Management
- b. Customer-shared Management

8. **Logistics**

- a. Contract Logistics
- b. Service Parts Logistics
- c. Reverse Logistics
- d. Manufacturing Support Logistics
 - i. Sourcing
 - ii. Vendor-managed Inventory
 - iii. Kitting
 - iv. Sequencing
 - v. Sub-Assembly
 - vi. Just-in-Time Delivery

9. **Warehousing**

- a. Dedicated
- b. Shared
- c. Sensitive
 - i. Currency
 - ii. Valuables

10. **Consulting**

- a. Courier
 - i. Route Design
 - ii. Efficiency Testing

- iii. Route Outsourcing
 - b. Warehousing
 - c. Security
 - i. Security Vulnerability Testing
 - ii. Secure Document Destruction Techniques
 - d. Investigative
 - i. Employee Screening Programs
 - ii. Human Resources Forms (e.g., Hiring in-take, releases, etc.)
 - iii. Workers' Compensation Fraud Prevention Programs
 - iv. Background Investigations
- 11. **Document Destruction**
 - a. On-Demand
 - b. Regular, Scheduled Program
- 12. **Paperless Office**
 - a. Scanning
 - b. Sorting
 - c. Filing
- 13. **Armored Courier**
 - a. Financial Institutions
 - i. Federal Reserve Service
 - ii. Branch-to-Branch Transfers
 - iii. Other, customized needs
 - b. Retail

- i. Deposit Pick-up
 - c. Secure Cargo Transport
 - i. Airport Transfers
 - ii. Ship-to-Shore Transfers
 - iii. Other
- 14. **Security Alarm Systems**
 - a. Sales
 - i. Residential
 - ii. Commercial
 - iii. Industrial
 - b. Integrated Solutions
 - i. With Physical Security (Guards)
 - ii. Investigative Services
- 15. **Legal/Compliance Consulting**